

**U.S. Department of Commerce
U.S. Patent and Trademark Office**



**Privacy Impact Assessment
for the
Open Data-Big Data Master System (OD-BD MS)**

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Date

U.S. Department of Commerce Privacy Impact Assessment USPTO Open Data-Big Data Master System (OD-BD MS)

Unique Project Identifier: PTOC-034-00

Introduction: System Description

Provide a description of the system that addresses the following elements:

The response must be written in plain language and be as comprehensive as necessary to describe the system.

The Open Data/Big Data (OD-BD) master system consists of subsystems that support the Big Data Portfolio. OD-BD MS resides on the UACS platform, which employs Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) services from AWS and is located at USPTO Headquarters located at 600 Dulany Street, Alexandria, Virginia 22314 (“IT EAST” Environment). Subsystem details are provided below:

BDR: The Big Data Reservoir provides USPTO employees a Big Data platform in which they can view records and associated metadata in one location. The Big Data Reservoir (BDR) is a Hadoop Distributed File System (HDFS) infrastructure used to perform advanced analytics on disparate data sets consisting of structured and unstructured data in order to gain insights and develop models. System users are USPTO Internal Users. BDR is a large repository for structured and unstructured data. Models and algorithms are developed with the BDR data to provide insights to PTO executives. Dashboards, search functionality, and visualizations provide users the ability to view the BDR data.

- **BDR-TQR:** In addition to the BDR Portal, the BDR also provides the Trademark Quality Review (TQR) Portal. The TQR Portal provides quality reviewers with a centralized location to view the Dockets that are in the queue for review and additional features that include reviewing Trademark Review forms and completing necessary actions, final and non-final. System users are USPTO Internal Users.
- **BDR-CPC:** Cooperative Patent Classification (CPC) is used to automatically classify patent documents. Users can place input .csv file by using SFTP, which contains number of application IDs. By using this input file, BDR AI API gets the contractor data from the CPC OracleDB and machine data from the BDR AI for corresponding application IDs and stores the data in two csv files. Users can compare contractor data and machine data, by giving application ID in the WEB. System users are USPTO Internal Users.
- **BDR-PTAB:** Patent Trial Appeal Board (PTAB) uses the BDR framework to gather data from PTAB E2E Oracle DB (PALMGP) and also from two OPSG REST APIs. Newly populated data in Oracle DB is collected by using Delta processing and stored in BDR HIVE/HDFS locations. The entire hive table’s data is stored in SOLR index (Public), Elastic Index, and users can easily search the data based on a particular attribute. System users are USPTO Internal Users.

(a) Whether it is a general support system, major application, or other type of system

There are multiple components to BDR; therefore, it would fall under an “Other” type of system:

- Advanced analytics infrastructure with a front-end user interface with dashboard, search, and visualization functionality.
- Trademark application to capture Quality Review information.

However, for the purposes of FISMA reporting, this system will be registered as a “Major Application” as it is not considered a general support system.

(b) System location

USPTO Headquarters located at 600 Dulany Street, Alexandria, Virginia 22314 (“IT EAST” Environment).

(c) Whether it is a standalone system or interconnects with other systems (identifying and describing any other systems to which it interconnects)

The following table provides a list of applications that supply data to BDR:

BDSS	BDR gets Full text patents data, Full text grants data, Biblio Patents data, Biblio grants data, Patent Application PDFs and Grant Application PDFs from BDSS. After processing this data, Patents attributes will be pushed SOLR index ibd_grantsv1 and Patents attributes will be pushed SOLR index ibd_publicationsv1.
TEAS	BDR pulls all Trademark application data from TEAS
PATI-CDC	BDR CPC interfaces with PATI-CDC to get meta data (documentCode, documentLocationURI, fileSize, fileSizeUnitCode, markupStandardCategory, documentLoadedDateTime, vendorName) for corresponding CPC Application numbers.
TRM	BDR-TQR interfaces with TRM to get PUBS and SOU data used to populate BDR-TQR review screen
CPC DB	BDR CPC interfaces with CPC DB to get contractor data (CPC codes). Users can compare this contractor data with machine data in CPC WEB by giving the corresponding application ID.
OPSG	BDR interfaces with OPSG to get PTAB Appeal proceedings data to populate BDR-PTAB and DH-PTAB. BDR also retrieves Application IDs related to Office Actions for OA processing.
PTAB-E2E	BDR interfaces with PTAB E2E to get PTAB Trials, Appeals and Interferences data. After processing this data, internal data will be pushed to Elastic index (source BDR-PTAB), and public data will be pushed to SOLR indices and AWS S3 (Sources for DH-PTAB).
FAST2	BDR-TQR interfaces with FAST2 to get tagged data of First Office Actions and Final Office Actions to identify form paragraphs used within an Office Action. This is used to populate BDR-TQR review screen.

PALM-EXPO	BDR uses application information and status codes pulled from PALM-GP tables to provide information on application attributes
PALM-INFRA	BDR uses application information and status codes pulled from PALM-GP tables to provide information on application attributes
PALM-PreExam	BDR uses application information and status codes pulled from PALM-GP tables to provide information on application attributes
RBAC	RBAC provides role based accessed control for BDR portal, infrastructure, and BDR services.
TMNG-CMS	BDR pulls mark image for display within BDR-TQR
P-ELP	BDR uses P-ELP CMS services to get Patent Office Action data – JSON metadata. In addition, BDR uses the P-ELP CMS services to retrieve patent Office Action XML files.

(d) The way the system operates to achieve the purpose(s) identified in Section 4

The Open Data/Big Data (OD/BD) master system consists of subsystems that support the Big Data Portfolio. OD/BD resides on the UACS platform, which employs IaaS and PaaS services from AWS. The current subsystem under this master system consists of Big Data Reservoir (BDR), Big Data Reservoir TQR (BDR-TQR), BDR Cooperative Patent Classification (BDR CPC), BDR Patent Trial and Appeals Board (BDR-PTAB), Developer Hub (DH) and Developer Hub Assignment Search (DH-AS). The system is designed to serve as the enterprise platform for advanced analytics.

(e) How information in the system is retrieved by the user.

BDR is a large repository for structured and unstructured data. There is the compute tier, where the data is loaded, compared for public versus private status, and analyzed according to data science principles. There is the analysis tier, where data scientists combine the real world problem solving techniques from Patent Examiners with the formulae and hypothesis of the Data Science field. The Visualization tier that provides the users with a place to view the analysis and the underlying data that helps to create it. Finally, in the storage tier, the system retains raw, merged and transformed data, distinguishes between public and private Patent applications and segregates them. Dashboards, search functionality, and visualizations provide users the ability to view the BDR data.

Developer Hub (DH) uses an N-tier architectural design pattern that separates the processing logic into distinct processing layers. The system is logically divided into six major subsystems:

1. Access Layer: The access layer includes client web browsers and applications. Browser-based users can access Developer Hub web front and its contents. Users can also view UEAPI events pages and perform searches on event data for a given time, location or a topic. Application-based users can invoke the UEAPI web services using HTTP-JSON protocols.
2. Web Server Layer: This layer hosts Apache Web servers. To follow USPTO EA standards, Apache is configured as the web server in front of the JBoss EAP server. The Web Server layer serves two purposes—presenting Developer Hub’s static and dynamic content, and receiving and responding to UEAPI web services calls (HTTP Get/Post messages). The Apache web server routes the UEAPI web services calls to JBoss EAP which hosts the UEAPI JAX Jersey RS RESTful Web services. JBoss EWS is the server and uses AWS Elastic Load Balancing (ELB) for load balancing applications.
3. Application Server Layer: This layer uses JBOSS EAP 6 JEE server to host UEAPI JAX-RS Jersey RESTful Web services and UEAPI backend services such as user authentication, email subscription / notification, ETL process and data synchronization. The JBOSS EAP servers are configured in cluster; if a server goes down, subsequent user requests can be forwarded to a different server.
4. Search Layer: To be defined by Release 3 of the project.
5. Data Layer: The Data Layer is responsible for providing access to the data from various sources, such as Drupal Relational Database (RDS), UEAPI Relational Database (RDS), Unstructured Events Data (AWS S3).
6. Infrastructure Layer: This layer provides user registration, authentication and authorization using MyUSPTO.

The Developer Hub Assignment Search (DH-AS) system indexes patent assignment records and allows them to be searchable by the public. To accomplish this, the system writes the internal records as files and transfers them to a receiving file system. A process monitors this file system and sends the records to the search system for indexing. Once complete with indexing, the whole file is transferred to another file system. If any errors occur, a third file system receives the file.

(f) How information is transmitted to and from the system

BDR: Information is transmitted through batches, service calls, and user entry (BDR-TQR feature). All transmissions and retrieval of information are performed within the USPTO network and do not exceed the internal network boundary.

The BDR application employs a multilayered design approach. This approach gives modularity to the system. The following sections explain in high level, how each layer is comprised. The design principle of the BDR aims to have tiered approach to the application. This way every component of the ecosystem is more easily understood and viewed independently. In this

platform, there is ingestion, where the data is ingested from existing software resources. There is the compute tier, where the data is loaded, compared for public versus private status, and analyzed according to data science principles. There is the analysis tier, where data scientists combine the real world problem solving techniques from Patent Examiners with the formulae and hypothesis of the Data Science field. The Visualization tier that provides the users with a place to view the analysis and the underlying data that helps to create it. Finally, in the storage tier, the system retains raw, merged and transformed data, distinguishes between public and private Patent applications, and segregates them.

Developer Hub (DH): The DH system provides USPTO public data (such as patents, trademarks, and events data) via a set of Web Services APIs for the consumption of the developer community. These APIs will be developed and maintained by various divisions within USPTO and will be accessible through a USPTO web UI named Developer Hub, or Davent Hub (DH) System Name.

The system provides access to USPTO public content through the use of APIs (application programming interface). It has been determined that DH does not process PII/BII information, and it is categorized as a low risk system. The DH web application is deployed on the Amazon Web Services (AWS) Cloud platform. Users include: General Public, System Development Staff, Tableau Public Users, EC2 Server Accounts, Drupal Admin User via RBAC, and System Administrators.

Developer Hub Assignment Search (DH-AS): DH-AS is responsible for indexing patent and trademark assignment records, which allows them to be searched by the public. To accomplish this, the internal records are written as files and transferred from AHD to a receiving file system. DH-AS is hosted on an AWS Public Cloud using the IaaS Service Model. It has been determined that DH-AS does not process PII/BII information, and it is categorized as a low risk system. The DH web application is deployed on the Amazon Web Services (AWS) Cloud platform. Users include: PTONet internal users - Assignment Historical Database (AHD), Assignment Services Branch, USPTO personnel such as patent examiners and support staff, Public Search Facilities staff members, and SOLR administrators.

AS provides public access via Amazon's Web Service Cloud the capability for external users of the USPTO as well as public users in the USPTO public search rooms (with access to the Internet) to query issued patent or published application patent assignment data and/or pending or registered trademark assignment data. The AS web application is deployed to the middleware environment running under Apache web servers and is available to external customers/users of the USPTO (outside of PTONet) via the Internet.

(g) Any information sharing conducted by the system

The BDR system has two operations. First, the data from multiple streams is extracted from the existing resources, including PALMGP, PEDS, PATI/PATI-CDC and P-ELP. Second, the BDR system will load all of these raw data values into the BDR HDFS system, which will then in turn store all of the values into Hive clusters.

BDR-TQR ingestion tier includes existing USPTO data sources, HDFS and Hive Tables and the NiFi schedule. In this tier, the BDR system has two operations. First, the data from multiple streams is extracted from the existing resources, including FAST2 and TRM. Second, the BDR system will load all of these raw data values into the BDR HDFS system, which will then in turn store all of the values into Hive clusters. These clusters act as databases that will store millions of records and our accessible to the other tiers.

BDR-PTAB ingestion tier includes existing USPTO data sources, HDFS and Hive Tables and the NiFi schedule. In this tier, the BDR system has two operations. First, the data from multiple streams is extracted from the existing resources, including PTABE2E (Oracle DB) and Alfresco Systems. Second, the BDR system will load all of these raw data values into the BDR HDFS system, which will then in turn store all of the values into Hive clusters. These clusters act as databases that will store millions of records and our accessible to the other tiers.

(h) The specific programmatic authorities (statutes or Executive Orders) for collecting, maintaining, using, and disseminating the information

Code of Federal Regulations Title 37 establishes the need for our business systems

(i) The Federal Information Processing Standards (FIPS) 199 security impact category for the system

BDR is categorized as a Moderate system, DH and DH-AS are categorized as a Low System.

Section 1: Status of the Information System

1.1 Indicate whether the information system is a new or existing system.

- This is a new information system.
- This is an existing information system with changes that create new privacy risks.
(Check all that apply.)

Changes That Create New Privacy Risks (CTCNPR)					
a. Conversions	<input type="checkbox"/>	d. Significant Merging	<input type="checkbox"/>	g. New Interagency Uses	<input type="checkbox"/>
b. Anonymous to Non-Anonymous	<input type="checkbox"/>	e. New Public Access	<input type="checkbox"/>	h. Internal Flow or Collection	<input checked="" type="checkbox"/>
c. Significant System Management Changes	<input type="checkbox"/>	f. Commercial Sources	<input type="checkbox"/>	i. Alteration in Character of Data	<input type="checkbox"/>

j. Other changes that create new privacy risks (specify):

- This is an existing information system in which changes do not create new privacy risks, and there is not a SAOP approved Privacy Impact Assessment.
- This is an existing information system in which changes do not create new privacy risks, and there is a SAOP approved Privacy Impact Assessment (version 01-2015 or 01-2017).
- This is an existing information system in which changes do not create new privacy risks, and there is a SAOP approved Privacy Impact Assessment (version 01-2019 or later).

Section 2: Information in the System

2.1 Indicate what personally identifiable information (PII)/business identifiable information (BII) is collected, maintained, or disseminated. *(Check all that apply.)*

Identifying Numbers (IN)					
a. Social Security*	<input type="checkbox"/>	f. Driver's License	<input type="checkbox"/>	j. Financial Account	<input type="checkbox"/>
b. Taxpayer ID	<input type="checkbox"/>	g. Passport	<input type="checkbox"/>	k. Financial Transaction	<input type="checkbox"/>
c. Employer ID	<input type="checkbox"/>	h. Alien Registration	<input type="checkbox"/>	l. Vehicle Identifier	<input type="checkbox"/>
d. Employee ID	<input type="checkbox"/>	i. Credit Card	<input type="checkbox"/>	m. Medical Record	<input type="checkbox"/>
e. File/Case ID	<input checked="" type="checkbox"/>				
n. Other identifying numbers (specify): TEAS Application ID/Serial Number/Registration Number for specific Trademarks. Serial Number/Registration Number is used by applicants to track progress of Trademark Applications.					
*Explanation for the business need to collect, maintain, or disseminate the Social Security number, including truncated form:					

General Personal Data (GPD)					
a. Name	<input checked="" type="checkbox"/>	h. Date of Birth	<input type="checkbox"/>	o. Financial Information	<input type="checkbox"/>
b. Maiden Name	<input type="checkbox"/>	i. Place of Birth	<input type="checkbox"/>	p. Medical Information	<input type="checkbox"/>
c. Alias	<input type="checkbox"/>	j. Home Address	<input checked="" type="checkbox"/>	q. Military Service	<input type="checkbox"/>
d. Gender	<input type="checkbox"/>	k. Telephone Number	<input type="checkbox"/>	r. Criminal Record	<input type="checkbox"/>
e. Age	<input type="checkbox"/>	l. Email Address	<input type="checkbox"/>	s. Physical Characteristics	<input type="checkbox"/>
f. Race/Ethnicity	<input type="checkbox"/>	m. Education	<input type="checkbox"/>	t. Mother's Maiden Name	<input type="checkbox"/>
g. Citizenship	<input checked="" type="checkbox"/>	n. Religion	<input type="checkbox"/>		
Other general personal data (specify):					

Work-Related Data (WRD)					
a. Occupation	<input type="checkbox"/>	e. Work Email Address	<input checked="" type="checkbox"/>	i. Business Associates	<input type="checkbox"/>

b. Job Title	<input type="checkbox"/>	f. Salary	<input type="checkbox"/>	j. Proprietary or Business Information	<input checked="" type="checkbox"/>
c. Work Address	<input checked="" type="checkbox"/>	g. Work History	<input type="checkbox"/>	k. Procurement/contracting records	<input type="checkbox"/>
d. Work Telephone Number	<input checked="" type="checkbox"/>	h. Employment Performance Ratings or other Performance Information	<input type="checkbox"/>		
Other work-related data (specify):					

Distinguishing Features/Biometrics (DFB)					
a. Fingerprints	<input type="checkbox"/>	f. Scars, Marks, Tattoos	<input type="checkbox"/>	k. Signatures	<input type="checkbox"/>
b. Palm Prints	<input type="checkbox"/>	g. Hair Color	<input type="checkbox"/>	l. Vascular Scans	<input type="checkbox"/>
c. Voice/Audio Recording	<input type="checkbox"/>	h. Eye Color	<input type="checkbox"/>	m. DNA Sample or Profile	<input type="checkbox"/>
d. Video Recording	<input type="checkbox"/>	i. Height	<input type="checkbox"/>	n. Retina/Iris Scans	<input type="checkbox"/>
e. Photographs	<input type="checkbox"/>	j. Weight	<input type="checkbox"/>	o. Dental Profile	<input type="checkbox"/>
Other distinguishing features/biometrics (specify):					

System Administration/Audit Data (SAAD)					
a. UserID	<input checked="" type="checkbox"/>	c. Date/Time of Access	<input checked="" type="checkbox"/>	e. ID Files Accessed	<input type="checkbox"/>
b. IP Address	<input checked="" type="checkbox"/>	f. Queries Run	<input checked="" type="checkbox"/>	f. Contents of Files	<input checked="" type="checkbox"/>
Other system administration/audit data (specify):					

Other Information (specify) BII: Information related to pre-published patent applications and Trademark Office Actions.
Work related data shown above is collected along with IP address from which the user filed the Trademark Application.

2.2 Indicate sources of the PII/BII in the system. *(Check all that apply.)*

Directly from Individual about Whom the Information Pertains					
In Person	<input type="checkbox"/>	Hard Copy: Mail/Fax	<input type="checkbox"/>	Online	<input type="checkbox"/>
Telephone	<input type="checkbox"/>	Email	<input type="checkbox"/>		
Other (specify):					

Government Sources					
Within the Bureau	<input checked="" type="checkbox"/>	Other DOC Bureaus	<input type="checkbox"/>	Other Federal Agencies	<input type="checkbox"/>
State, Local, Tribal	<input type="checkbox"/>	Foreign	<input type="checkbox"/>		
Other (specify):					

Non-government Sources					
Public Organizations	<input type="checkbox"/>	Private Sector	<input type="checkbox"/>	Commercial Data Brokers	<input type="checkbox"/>

Third Party Website or Application	<input type="checkbox"/>		
Other (specify):			

2.3 Describe how the accuracy of the information in the system is ensured.

Data is pulled from PTO authoritative sources, which have the responsibility for data accuracy.

2.4 Is the information covered by the Paperwork Reduction Act?

<input checked="" type="checkbox"/>	Yes, the information is covered by the Paperwork Reduction Act. Provide the OMB control number and the agency number for the collection. 0651-0063, 0651-0040, and 0651-0032.
<input type="checkbox"/>	No, the information is not covered by the Paperwork Reduction Act.

2.5 Indicate the technologies used that contain PII/BII in ways that have not been previously deployed. (Check all that apply.)

Technologies Used Containing PII/BII Not Previously Deployed (TUCPBNPD)			
Smart Cards	<input type="checkbox"/>	Biometrics	<input type="checkbox"/>
Caller-ID	<input type="checkbox"/>	Personal Identity Verification (PIV) Cards	<input type="checkbox"/>
Other (specify):			

<input checked="" type="checkbox"/>	There are not any technologies used that contain PII/BII in ways that have not been previously deployed.
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Section 3: System Supported Activities

3.1 Indicate IT system supported activities which raise privacy risks/concerns. (Check all that apply.)

Activities			
Audio recordings	<input type="checkbox"/>	Building entry readers	<input type="checkbox"/>
Video surveillance	<input type="checkbox"/>	Electronic purchase transactions	<input type="checkbox"/>
Other (specify):			

<input checked="" type="checkbox"/>	There are not any IT systems supported activities which raise privacy risks/concerns.
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Section 4: Purpose of the System

- 4.1 Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. (Check all that apply.)

Purpose			
For a Computer Matching Program	<input type="checkbox"/>	For administering human resources programs	<input type="checkbox"/>
For administrative matters	<input checked="" type="checkbox"/>	To promote information sharing initiatives	<input type="checkbox"/>
For litigation	<input type="checkbox"/>	For criminal law enforcement activities	<input type="checkbox"/>
For civil enforcement activities	<input type="checkbox"/>	For intelligence activities	<input type="checkbox"/>
To improve Federal services online	<input checked="" type="checkbox"/>	For employee or customer satisfaction	<input type="checkbox"/>
For web measurement and customization technologies (single-session)	<input type="checkbox"/>	For web measurement and customization technologies (multi-session)	<input type="checkbox"/>
Other (specify): BII: To perform advanced analytics to identify patterns and trends in an internal USPTO system. Data is used for analysis only and not transferred to any other USPTO/external system.			

Section 5: Use of the Information

- 5.1 In the context of functional areas (business processes, missions, operations, etc.) supported by the IT system, describe how the PII/BII that is collected, maintained, or disseminated will be used. Indicate if the PII/BII identified in Section 2.1 of this document is in reference to a federal employee/contractor, member of the public, foreign national, visitor or other (specify).

PII in BDR is ingested from TEAS system, which is the authoritative source. This PII is related to members of the general public that apply for Trademarks with the USPTO.

The BII refers to the inclusion of pre-published patent applications and correspondence related to those applications. Other BII consists of Trademark Office Action Data. This BII data is collected from their authoritative sources from their respective information systems from disparate data sets and ingested into the BDR for visualization and modeling.

- 5.2 Describe any potential threats to privacy, such as insider threat, as a result of the bureau’s/operating unit’s use of the information, and controls that the bureau/operating unit has put into place to ensure that the information is handled, retained, and disposed appropriately. (For example: mandatory training for system users regarding appropriate handling of information, automatic purging of information in accordance with the retention schedule, etc.)

Insider threats and foreign entities are the main threats to the system. The potential danger in the BII being compromised is the potential for sharing of information that is required to be held in confidence for a specified period of time per statute and regulation, e.g., 35 USC 122 and 37 CFR 1.211. All end-users and administrators of the BDR system have a valid need-to-know access to the system, and undergo the USPTO Annual IT Security Awareness Training provided by the agency. This training covers proper information handling, retention, and disposal at an enterprise level, which is applicable to all information systems to include BDR.

Section 6: Information Sharing and Access

6.1 Indicate with whom the bureau intends to share the PII/BII in the IT system and how the PII/BII will be shared. *(Check all that apply.)*

Recipient	How Information will be Shared		
	Case-by-Case	Bulk Transfer	Direct Access
Within the bureau	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
DOC bureaus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Federal agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
State, local, tribal gov't agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private sector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Foreign governments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Foreign entities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (specify): Congress (as requested) and the information received by Congress is in aggregated form.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The PII/BII in the system will not be shared.

6.2 Does the DOC bureau/operating unit place a limitation on re-dissemination of PII/BII shared with external agencies/entities?

<input type="checkbox"/>	Yes, the external agency/entity is required to verify with the DOC bureau/operating unit before re-dissemination of PII/BII.
<input checked="" type="checkbox"/>	No, the external agency/entity is not required to verify with the DOC bureau/operating unit before re-dissemination of PII/BII.
<input type="checkbox"/>	No, the bureau/operating unit does not share PII/BII with external agencies/entities.

6.3 Indicate whether the IT system connects with or receives information from any other IT systems authorized to process PII and/or BII.

<input checked="" type="checkbox"/>	<p>Yes, this IT system connects with or receives information from another IT system(s) authorized to process PII and/or BII. Provide the name of the IT system and describe the technical controls which prevent PII/BII leakage:</p> <p>Trademark Electronic Application System (TEAS)</p> <p>Inadvertent private information exposure is a risk and USPTO has policies, procedures and training to ensure that employees are aware of their responsibility to protect sensitive information, and the negative impact on the agency if there is a loss, misuse, or unauthorized access to or modification of sensitive private information. USPTO requires annual security role-based training and annual mandatory security awareness procedure training for all employees. The following are USPTO current policies; Information Security Foreign Travel Policy (OCIO-POL-6), IT Privacy Policy (OCIOPOL-18), IT Security Education Awareness Training Policy (OCIO-POL-19), Personally Identifiable Data Removal Policy (OCIO-POL-23), USPTO Rules of the Road (OCIO-POL-36). All offices of USPTO adhere to USPTO Records Management Office's Comprehensive Records Schedule that describes the types of USPTO records and their corresponding disposition authority or citation. See section 8.1</p>
<input type="checkbox"/>	<p>No, this IT system does not connect with or receive information from another IT system(s) authorized to process PII and/or BII.</p>

6.4 Identify the class of users who will have access to the IT system and the PII/BII. *(Check all that apply.)*

Class of Users			
General Public	<input type="checkbox"/>	Government Employees	<input checked="" type="checkbox"/>
Contractors	<input checked="" type="checkbox"/>		
Other (specify):			

Section 7: Notice and Consent

7.1 Indicate whether individuals will be notified if their PII/BII is collected, maintained, or disseminated by the system. *(Check all that apply.)*

<input checked="" type="checkbox"/>	Yes, notice is provided pursuant to a system of records notice published in the Federal Register and discussed in Section 9. <i>NOTE: From an existing PTO authoritative source system.</i>	
<input type="checkbox"/>	Yes, notice is provided by a Privacy Act statement and/or privacy policy. The Privacy Act statement and/or privacy policy can be found at: _____.	
<input type="checkbox"/>	Yes, notice is provided by other means.	Specify how:
<input type="checkbox"/>	No, notice is not provided.	Specify why not:

7.2 Indicate whether and how individuals have an opportunity to decline to provide PII/BII.

<input type="checkbox"/>	Yes, individuals have an opportunity to decline to provide PII/BII.	Specify how:
<input checked="" type="checkbox"/>	No, individuals do not have an opportunity to decline to provide PII/BII.	Specify why not: Not applicable. Data is copied from an existing PTO authoritative source system.

7.3 Indicate whether and how individuals have an opportunity to consent to particular uses of their PII/BII.

<input type="checkbox"/>	Yes, individuals have an opportunity to consent to particular uses of their PII/BII.	Specify how:
<input checked="" type="checkbox"/>	No, individuals do not have an opportunity to consent to particular uses of their PII/BII.	Specify why not: Not applicable. Data is copied from an existing PTO authoritative source system.

7.4 Indicate whether and how individuals have an opportunity to review/update PII/BII pertaining to them.

<input type="checkbox"/>	Yes, individuals have an opportunity to review/update PII/BII pertaining to them.	Specify how:
<input checked="" type="checkbox"/>	No, individuals do not have an opportunity to review/update PII/BII pertaining to them.	Specify why not: Not applicable. Data is copied from an existing PTO authoritative source system.

Section 8: Administrative and Technological Controls

8.1 Indicate the administrative and technological controls for the system. *(Check all that apply.)*

<input type="checkbox"/>	All users signed a confidentiality agreement or non-disclosure agreement.
<input checked="" type="checkbox"/>	All users are subject to a Code of Conduct that includes the requirement for confidentiality.
<input checked="" type="checkbox"/>	Staff (employees and contractors) received training on privacy and confidentiality policies and practices.
<input checked="" type="checkbox"/>	Access to the PII/BII is restricted to authorized personnel only.
<input checked="" type="checkbox"/>	Access to the PII/BII is being monitored, tracked, or recorded. Explanation: Role based access to the BDR portal controlled through the PTO RBAC system. User access to the system is also tracked through audit logs.
<input checked="" type="checkbox"/>	The information is secured in accordance with the Federal Information Security Modernization Act (FISMA) requirements. Provide date of most recent Assessment and Authorization (A&A): <u>5/20/2021</u> <input type="checkbox"/> This is a new system. The A&A date will be provided when the A&A package is approved.
<input checked="" type="checkbox"/>	The Federal Information Processing Standard (FIPS) 199 security impact category for this system is a moderate or higher.
<input checked="" type="checkbox"/>	NIST Special Publication (SP) 800-122 and NIST SP 800-53 Revision 4 Appendix J recommended security controls for protecting PII/BII are in place and functioning as intended; or have an approved Plan of Action and Milestones (POA&M).

<input checked="" type="checkbox"/>	A security assessment report has been reviewed for the information system and it has been determined that there are no additional privacy risks.
<input checked="" type="checkbox"/>	Contractors that have access to the system are subject to information security provisions in their contracts required by DOC policy.
<input type="checkbox"/>	Contracts with customers establish DOC ownership rights over data including PII/BII.
<input type="checkbox"/>	Acceptance of liability for exposure of PII/BII is clearly defined in agreements with customers.
<input checked="" type="checkbox"/>	Other (specify): All users (end-users and administrators) are explicitly authorized to have access to the data processed within BDR. Users are granted access on a need-to-know basis, and RBAC is employed to ensure that only users with the appropriate roles have access to certain functionality/views within the system.

- 8.2 Provide a general description of the technologies used to protect PII/BII on the IT system. *(Include data encryption in transit and/or at rest, if applicable).*

Data encryption in transit via TLS 1.2.
Options for secure data upload/download and encryption of data at rest are provided for additional data protection.
Role-based access control and access only granted to a limited number of users are used to protect PII/BII.

Section 9: Privacy Act

- 9.1 Is the PII/BII searchable by a personal identifier (e.g., name or Social Security number)?

- Yes, the PII/BII is searchable by a personal identifier.
- No, the PII/BII is not searchable by a personal identifier.

- 9.2 Indicate whether a system of records is being created under the Privacy Act, 5 U.S.C. § 552a. *(A new system of records notice (SORN) is required if the system is not covered by an existing SORN).*

As per the Privacy Act of 1974, "the term 'system of records' means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual."

<input checked="" type="checkbox"/>	Yes, this system is covered by an existing system of records notice (SORN). Provide the SORN name, number, and link. <i>(list all that apply):</i> Parties Involved in Patent Interference Proceedings: COMMERCE/PAT-TM-6 Patent Application Files: COMMERCE/PAT-TM-7 Trademark Application and Registration Records, COMMERCE/USPTO-26
<input type="checkbox"/>	Yes, a SORN has been submitted to the Department for approval on <u>(date)</u> .
<input type="checkbox"/>	No, this system is not a system of records and a SORN is not applicable.

Section 10: Retention of Information

10.1 Indicate whether these records are covered by an approved records control schedule and monitored for compliance. *(Check all that apply.)*

<input checked="" type="checkbox"/>	There is an approved record control schedule. Provide the name of the record control schedule: General Records Schedule 5.1, item 020
<input type="checkbox"/>	No, there is not an approved record control schedule. Provide the stage in which the project is in developing and submitting a records control schedule:
<input checked="" type="checkbox"/>	Yes, retention is monitored for compliance to the schedule.
<input type="checkbox"/>	No, retention is not monitored for compliance to the schedule.

10.2 Indicate the disposal method of the PII/BII. *(Check all that apply.)*

Disposal			
Shredding	<input type="checkbox"/>	Overwriting	<input type="checkbox"/>
Degaussing	<input type="checkbox"/>	Deleting	<input checked="" type="checkbox"/>
Other(specify):			

Section 11: NIST Special Publication 800-122 PII Confidentiality Impact Level

11.1 Indicate the potential impact that could result to the subject individuals and/or the organization if PII were inappropriately accessed, used, or disclosed. *(The PII Confidentiality Impact Level is not the same, and does not have to be the same, as the Federal Information Processing Standards (FIPS) 199 security impact category.)*

<input type="checkbox"/>	Low – the loss of confidentiality, integrity, or availability could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals.
<input checked="" type="checkbox"/>	Moderate – the loss of confidentiality, integrity, or availability could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.
<input type="checkbox"/>	High – the loss of confidentiality, integrity, or availability could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.

11.2 Indicate which factors were used to determine the above PII confidentiality impact level. *(Check all that apply.)*

<input checked="" type="checkbox"/>	Identifiability	Provide explanation: Name, home address, work address, work email, work phone number. Individual identifying numbers in the Trademarks data are restricted to the Application ID/Serial Number/Registration Number only.
<input checked="" type="checkbox"/>	Quantity of PII	Provide explanation: Collectively, the number of records maintained generate an enormous amount of PII and a breach in such large numbers of individual PII must be considered in the determination of the impact level. There are about 3 million PII

		related records specific to the TEAS data.
<input checked="" type="checkbox"/>	Data Field Sensitivity	Provide explanation: The data includes limited personal and work related elements that could make the information more sensitive when combined.
<input checked="" type="checkbox"/>	Context of Use	Provide explanation: The data is used extensively within the Trademarks Data and Analytics team only. There will be no dissemination of this data any further.
<input checked="" type="checkbox"/>	Obligation to Protect Confidentiality	Provide explanation: USPTO employees under the Trademarks Data and Analytics teams (including contractors) undergo annual cyber security awareness training related to handling of PII/BII within USPTO and are obligated by the organizational rules related to handling of PII/BII.
<input checked="" type="checkbox"/>	Access to and Location of PII	Provide explanation: All the TEAS data being ingested will stay within the BDR boundary
<input checked="" type="checkbox"/>	Other:	Provide explanation: A lot of PII data associated with TEAS applications has historically been made available to the public. The change to mask the PII data has gone/will go into effect soon (Timeline to be determined by Office of Trademarks).

Section 12: Analysis

- 12.1 Identify and evaluate any potential threats to privacy that exist in light of the information collected or the sources from which the information is collected. Also, describe the choices that the bureau/operating unit made with regard to the type or quantity of information collected and the sources providing the information in order to prevent or mitigate threats to privacy. (For example: If a decision was made to collect less data, include a discussion of this decision; if it is necessary to obtain information from sources other than the individual, explain why.)

BDR resides in USPTO East production environment. Access to the BDR is very limited and controlled by the BDR PM team. IDM accounts must be created by Operations for new accounts requested by members of the BDR PM team. Data is protected in transit through TLS 1.2. Administrative access to the back-end is limited to trusted individuals on the development team. Access is controlled to the BDR portal through RBAC enforcement. The correspondence related to non-published applications are made public when the application is made public (typically after a period of 18 months). Given the limited access and the limited amount of data falling under this category, the threat of BII leakage is very low. Access to the user interface is not exposed to the public internet and only kept internally within the USPTO network.

12.2 Indicate whether the conduct of this PIA results in any required business process changes.

<input type="checkbox"/>	Yes, the conduct of this PIA results in required business process changes. Explanation:
<input checked="" type="checkbox"/>	No, the conduct of this PIA does not result in any required business process changes.

12.3 Indicate whether the conduct of this PIA results in any required technology changes.

<input type="checkbox"/>	Yes, the conduct of this PIA results in required technology changes. Explanation:
<input checked="" type="checkbox"/>	No, the conduct of this PIA does not result in any required technology changes.